Here at PARTY HQ, we’re big fans of the idea of youth participation. It’s particularly important to involve young people in the development of strategies you might be considering to make your practice more youth friendly.

In this vein we've told you previously about the youth forums that were conducted at University of Melbourne last year. These discussed with young people their experience of the various elements of the health services – the good experiences, their bad experiences and how they feel about the way the practice approaches their particular needs.

Dr Uluca at Sun Crescent clinic in Sunshine decided that he wanted to know more about the attitudes and opinions of the young people who attend his practice. He developed and wrote a two-page survey for his young patients. We gave him a little help to produce the surveys and setup a system where he could enter the responses and then look at the results.

We could talk further about the survey and its design, but we thought in this note it was actually more important to look at the response to one of the questions. That question was ‘Do you like being asked about your experiences at Sun Cres?’ 100% of young people who completed the survey responded that they did like being asked. No equivocation, no uncertainty. Every young person who was asked appreciated the opportunity to give feedback to the clinic and the Doctor, their experience of the staff & the services they offer. Young people really appreciate being asked their opinions.

We've reproduced the survey on the next page for those of you who are curious about it.

Other approaches adopted by practices involved in the trial have included running web based surveys or nominating ‘youth advisers’ who are then involved in the service design processes. They've been asked to offer comments on initiatives such as websites, mobile phones and use of social media. Comments were sought as the practices were considered new initiatives and further on through the development process as new offerings were being fine-tuned and evaluated.

Why don’t you ask your young patients about their experiences of your clinic in a systematic way? We’d be delighted to assist you in any way that we can. Remember we are here as a free resource to support you in the work of the improving health outcomes for young people.

andrew mccoy | professional mentor | (03)9035 8016 | 0411134218 |
a.mccoy@unimelb.edu.au
**PARTY-Tips for youth friendliness from the GP field #8**

**Consulting Young People**

### Medical Centre Questions for Young People

We are asking all young people who attended Sun Crest Medical Centre to complete an evaluation for young women and young men. Please help us by completing this survey. We are asking all the young people aged between 14 and 24 who came to the clinic or fill in about their experiences. The University of Melbourne are involved in this survey and we are a partner in their PARTY research project.

Please feel free to write any comments you have, anywhere on the survey.

<table>
<thead>
<tr>
<th>When you come to Sun Crest do you feel</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Well welcomed?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accepted as an individual?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Respected?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Comfortable to discuss any issues with the Doctor?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

**Did you know that we offer these services?**

- Paediatrics (e.g., immunisation, growth chart, etc.)
- Mental Health & Physical Development
- Contraception
- Sexual Health
- Other Services

**Did you know that we offer these services: Children's Services, Paediatrics, Immunisation, Mental Health & Physical Development, Contraception, Sexual Health, Other Services?**

**Please add a little about yourself**

<table>
<thead>
<tr>
<th>Age</th>
<th>Male</th>
<th>Female</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>14-17</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-24</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>25+</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Are you employed or do you go to school?**

- Yes
- No

**Funding**

- I go to school
- I don't go to school as a student
- I work
- Other

**Who do you want to talk to?**

- Parent/carer, family, friend, teacher
- Other

**Confidentiality & Privacy**

- How confident are you that we will not share the information you have given with anyone other than the doctors or staff? 1 (not at all) 2 (a little) 3 (most) 4 (all)

**Do you feel you got good explanations regarding issues and procedures?**

- Yes
- No

**Do you have any other comments or suggestions that you would like to include in the survey?**

Please provide your name and phone number.

- Yes
- No

*We do our level best to keep your confidences, but no one can be trusted.*